

# COMMAND STAFF TRAINING LEADERSHIP AND ACCOUNTABILITY

Performance Management Workshop

## **SANTA ANA April 29-30, 2019**

### Hosted by the Santa Ana Police Department Santa Ana Public Safety Training Center

Tuition \$240 3000 Edinger Ave Class starts at 0800 POST Course # 9750-10040-18-010 STC Certification # 5200-049832

If you want to make a real difference in your agency, take a leadership role in making performance and accountability cornerstones of your organizational culture. We present real world, common sense approaches to performance management that will enable you and your staff to take a united stand in effectively dealing with poor performing and difficult employees.

This 16 hour workshop is for sworn and civilian law enforcement managers and administrators. It is recommended for command staff and civilian managers at the rank of Lieutenant (or equivalent) and above, but first line supervisors are also welcome.

#### **Course Objectives**

- -How to develop performance standards that clearly communicate your expectations
- -How to provide useful feedback and write objective performance evaluations
- -How to develop effective performance management systems
- -How to coach supervisors so they develop an accountability focus
- -How to recognize and handle manipulations commonly used on supervisors and managers

### What People Say About This Workshop

"This course is a must for every law enforcement leader"...
-Lt. Skip Rogers, Folsom Police Department

"Mr. Dean does a masterful presentation of information that I believe all supervisors and managers must hear"...

-Lt. Mark Hayes, San Diego County Sheriff's Department

"The only class in my 20 years of law enforcement that I wish was longer"...

-Sgt. Mark Porter, Coronado Police Department

To register go to <u>marinconsulting.us</u>
For additional information call (209) 452-0067