



LEADERSHIP TRAINING ASSERTIVE SUPERVISION

Practical Approaches to Performance Management

SANTA ANA February 16 - 18, 2022

Hosted by the Santa Ana Police Department

60 Civic Center Plaza Class starts at 0800

Tuition \$375 POST # 9750-12100-021 STC Certified #5200-46792

This 24-hour workshop is for both sworn and civilian law enforcement trainers, leads, supervisors and managers, including Probation and Corrections.

This is also an excellent course for aspiring supervisors.

Let MCA help you develop the knowledge and skills necessary to create an environment where employees can thrive and how to effectively deal with those employees who are unable or unwilling to perform. Our practical, common sense techniques, gets results without the abuse of power or employee rights. You can hold employees accountable for their job performance and behaviors at work and gain their respect at the same time.

Learn how to:

- Build healthy superior subordinate relationships
- Establish and assert your authority while respecting employee rights
- Develop performance standards that clearly communicate expectations
- Give effective performance feedback and write meaningful performance evaluations
- Implement interventions that effectively correct performance problems
- Confront difficult and resistant employees without losing
- Understand and apply disciplinary due process

What People Say About This Workshop

"This class should be mandatory for all new supervisors"...

-Sergeant Lars Jeffry, Amtrak Police Department

"As a supervisor this is by far the most useful class I have attended"...

-Sergeant Scott Thomas, Mountain View Police Department

"In 20 plus years of military & law enforcement experience I have attended many leadership classes. This workshop was by far the most informative"...

-Sergeant Bryan Dillard, Lompoc Police Department

**To Register go to marinconsulting.us
For Additional Information Call (209) 452-0067**